



## Service Adjustment Notice of Automated Stock Trading Hotline service

Thanks for your continued support and trust to the securities trading services provided by Nanyang Commercial Bank, Limited ("the Bank").

In order to improve customer experience, the Automated Stock Trading Hotline service originally scheduled to cease on 8 June 2024 will be extended to 13 July 2024 ("the Service Extension"). The stock trading services provided through other channels, including Internet Banking, Mobile Banking, Manned investment trading hotline and designated branches, are unaffected by the Service Extension.

- 1. Internet Banking:** Visit the Bank's official website ([www.ncb.com.hk](http://www.ncb.com.hk)) > Click on "Login" in the top right corner > Click on "Personal Internet Banking" > Investment > Trading section.
- 2. Mobile Banking:** Search for "NCB" in the official app store to download the Bank's mobile banking application. After logging in the Bank's Mobile Banking account, click on the app's top left corner ☰ > Securities > HK Securities / HK Securities Margin > Trading section.
- 3. Manned Investment Trading Hotline:**  
Cantonese: (852) 2850 1028  
Mandarin: (852) 2850 1038  
English: (852) 2850 1068
- 4. Designated Branches:** Provide stock trading services in counter.

Should you have any enquiries, please contact our bank staff or call our Customer Service Hotline (852) 2622 2633.

Nanyang Commercial Bank Ltd  
June 2024