

20 February 2024

Arrangement relating to terminating the trading service of FX Margin under "Precious Metal / FX Margin Trading" for non-private customers

Please be informed that due to change of business strategies, starting from 31 March 2024 (the "Termination Date"), the Bank will terminate the foreign exchange margin ("FX Margin") trading services under "Precious Metals and FX Margin Trading" for corporate customers ("The above-mentioned termination matters"). Because (i) the Bank has ceased to provide corporate customers with precious metals margin trading services under "Precious Metals and FX Margin Trading" on 4 September 2023; and (ii) the Bank will no longer provide FX Margin trading services for corporate customers from the Termination Date. The Bank will no longer provide any "precious metals and FX Margin trading" services to corporate customers from the Termination Date.

The Bank hereby provides your company with 30 days' prior written notice in accordance with Section 19.2 of Part 1 of "Conditions for Services" ("Conditions for Services") of the Bank to notify your company about the termination of the above-mentioned FX Margin trading service (For details of the Conditions for Services, please refer to the bank's website). Details of such arrangement are as follows:

- (i) Effective from the Termination Date, the Bank will cease to offer existing corporate customer with FX Margin trading service. If on the Termination Date, your company's precious metals and FX Margin account ("Margin Account") still has outstanding FX Margin contract(s) (Margin Contract which has not been closed out, terminated or squared), the Bank will force to liquidate your company's outstanding FX Margin contract(s). All Outstanding FX Margin Contract(s) will be marked to market by the Bank acting fairly, in good faith and in a commercially reasonable manner. Any gain/loss, premium and custodian fee (if applicable) will be credited to or debited from the margin account held by your company with the bank; and

- (ii) The margin account currently held by your company with the Bank will be terminated after the Termination Date. At that time, the remaining margin amount, interest or other balances (if applicable) in the above-mentioned margin account will be transferred to the savings account held by your company with the bank. Before the margin account is settled, your company can also arrange to transfer the balance of the above-mentioned margin account to other accounts of your company through the bank's manned phone banking hotline. Details of the manned phone banking hotline are as follows:

Manned phone banking hotline and service hours information

Product/ Service	Cantonese	Mandarin	Service hours
FX Margin	2684 1866	2684 1869	<u>Balance transfer</u> Monday to Friday: 5:00am - 4:00am (the next day) Saturday to Friday: 9:00am - 1:00pm

As the manned phone banking hotline requires password for identity verification, in the event that you don't have or lose the password, please visit any of our branches to activate the manned phone banking service or to have the password reissued.

For enquiry, please call our Customer Service Hotline at (852) 2622 2633 or visit any of our branches.

Nanyang Commercial Bank, Limited

Important Notes:

1. This Notice is not and does not constitute any offer, solicitation or recommendation to buy, sell or provide any investment products or service.
2. Investment involves risks, please refer to the product-related documents for details.