

16 June 2023

**Update the mobile number to receive SMS messages (Applicable to clients with registered Singapore mobile number)**

According to the policy of the Info-communications Media Development Authority (IMDA) on the Full SMS Sender ID Registry Regime (the "Full SSIR Regime") released on 14 October 2022, SMS sent to Singapore mobile numbers will be restricted from 1 July 2023.

If your mobile number registered with Nanyang Commercial Bank Limited (the "Bank") is a Singapore mobile number, you may not be able to receive SMS messages from the Bank from 1 July 2023. Please visit any of our branches on or before 26 June 2023 to update your mobile number (the new number should be a non-Singapore mobile number) to ensure that you can receive our SMS messages successfully.

If you are unable to update your mobile number registered with the Bank within the above date, you may not be able to receive notifications from the Bank regarding your bank account, investments or other types of notifications (such as SMS-OTP for internet banking/mobile banking investment transactions, confirmation of designated transactions # of internet banking/mobile banking, security information, etc.), which may affect the use of your banking transactions, receiving security information for your account, confirmation of investment trading services, price alert, and promotion information of banking products or services (if applicable).

# "Designated Transactions" including but not limited to registration of third-party accounts, payment of bills of



designated merchants, setting Daily transaction limit. For details, please visit "Internet Banking > Settings > Security Settings > Designated Transactions".

For enquiries, please contact our staff or call our Customer Service Hotline at +852 2622 2633.

**Nanyang Commercial Bank, Limited**