

Notice on Instant FPS transfer

In order to better protect our customers, with effect from 30 October 2022, instant FPS fund transfer instruction(s) of (i) HKD10,000 (or CNY7,000 for fund transfer instruction in Renminbi) or above ("Designated Amount") and (ii) which the bank account number is used as the FPS Identifier will be subject to name checking process by Nanyang Commercial Bank, Limited (the "Bank") as the payee institution. Only relevant transfer instructions that pass the name checking process will be effected. For fund transfers below the Designated Amount, name checking process may not be conducted. Please carefully verify the payee's account number and other payment details.

The Bank would like to remind customers to carefully verify the payment details, including the payee's name and account number, etc. when making an instant fund transfer through FPS. The fund transfer cannot be stopped once it has been executed.

The Bank reserves the right to change these customer protection measures from time to time without prior notice.

Remarks:

You can check your bank statement, passbook, cheque book or ATM Card for your "account name" in the record of the Bank.

For enquiry, please contact our staff or call our Customer Service Hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited