

June 2021

Notice of ending TLS 1.1 protocol supported in Personal Internet Banking and Corporate Internet Banking

Thank you for choosing e-Banking services of Nanyang Commercial Bank (“the Bank”).

To protect your online banking account, the Bank will stop supporting TLS1.1 protocol enabled browsers by phases from 20th June 2021. Please check the browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Personal Internet/Mobile Banking services and Corporate Internet Banking services. Details are as follows:

Services	Effective date of stop supporting TLS1.1
Personal Internet Banking/Mobile Banking	20th June 2021
Corporate Internet Banking	4th July 2021

The bank will stop supporting the following browser versions:

- Microsoft Internet Explorer (8 or below version)
- Mozilla Firefox (22 or below version)
- Apple Safari (6 or below version)
- Google Chrome (21 or below version)
- Apple iOS Safari (4 or below version)
- Android OS Browser (4.3 or below version)

For enquiries, please call our Customer Service Hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited