

17 March 2024

## **Service Adjustment Notice of NCB Mortgage**

### **Expert Mobile APP**

Thanks for your continued support and trust to the services provided by Nanyang Commercial Bank, Limited ("NCB").

Due to NCB service adjustments, the Mortgage Expert Mobile App ("the App")\* will terminate with effect from 17 April 2024 ("Effective Date").

Please be noted our Bank has arranged a push notification on the APP. Customer will receive the reminder that the APP is no longer maintained since Effective Date. And all NCB mortgage loan services will not be affected by the termination of the App. Customers can continue to use online mortgage calculator and enquire mortgage product information through our website. We apologize for any inconvenience caused and appreciate your understanding.

For any enquiry related to loans, please contact our branch staff or call our Customer Service Hotline at (852) 2622 2633.

### **Nanyang Commercial Bank, Limited**

\*Note: The Mortgage Expert ("the App") is a mobile application which provides the tools and information of mortgage services.

To borrow or not to borrow? Borrow only if you can repay!

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