

18 March 2019

## **Important Notice for transfer of Funds**

Nanyang Commercial Bank (“the Bank”) would like to remind customers that when transferring funds (including Transfer, Fast Transfer, Small Value Transfer and Remittance) to third-party accounts via any service channel (e.g. Branch counter, ATM, Internet Banking, Mobile Banking, Phone Banking, etc.), you should check the details of the transaction and ensure the receiving bank account number is correct to avoid mis-transfer of funds.

On the other hand, whenever you found your account has received funds not belonging to you, you should notify the Bank immediately. Refusing to return the mis-transferred funds may be criminally liable. Should you have any query, please call our customer service hotline at (852) 2622 2633.

**Nanyang Commercial Bank, Limited**