



有關網上銀行/手機銀行進行指定交易服務通知

尊貴的客戶：

由2020年8月30日(「生效日」)起，於南洋商業銀行(「本行」)網上/手機銀行以雙重認證進行指定交易[#](辦理指定投資交易除外)，您必須已於本行登記有效的流動電話號碼及電郵地址，以便您可以收到本行的指定交易通知。為保障您及方便您使用網上及手機銀行辦理服務，請確保您已向本行提供最新及有效的流動電話號碼及電郵地址。

此外，由生效日起，進行境外自動櫃員機提款設定，您必須以雙重認證辦理及須於本行紀錄中已登記有效的流動電話號碼及電郵地址。

如您需要新增/更新通訊資料：

- ✓ 請於本行網頁下載「[通訊資料修改表格\(個人客戶\)](#)」，填妥後交回本行任何一間分行(適用於個人及/或聯名戶)辦理；或
- ✓ 登入網上銀行使用「保安編碼器」辦理[^](只適用個人戶)。

如您需要申領保安編碼器，請親臨本行任何一間分行辦理，或致電客戶服務熱線 (852) 2622 2633選擇語言後按序輸入1>5>1>0。

請注意，由生效日起：

- ◇ 如您未有於本行登記有效的流動電話號碼及電郵地址，將無法於本行網上/手機銀行進行指定交易[#](辦理指定投資交易除外)，包括新增/更新通訊資料。

如您日後繼續使用上述服務，則將被視為同意有關修訂。如您不接納有關修訂，本行可能無法繼續為客戶提供有關服務。如本通知的中、英文版本有歧異，概以中文版本為準。

備註：

[#]「指定交易」包括登記第三者收款賬戶、繳付指定商戶賬單、調升交易額度、簽發電子支票/本票及其他指定交易等，詳情可登入「網上銀行> 個人設定> 保安設定> 指定交易」

[^]客戶可於網上銀行使用「保安編碼器」新增/更新電郵地址或/及更新流動電話號碼



如有任何查詢，請致電本行客戶服務熱線 (852) 2622 2633 或與本行職員聯絡。

南洋商業銀行有限公司謹啟
2020年7月16日

16 July 2020

Important notice on conducting designated transactions in Internet / Mobile Banking

Dear Valued Customer,

With effect from 30 August 2020 (the "Effective Date"), you are required to use two-factor authentication for identity verification when conducting "Set up Overseas ATM Cash Withdrawal" and other designated services# through Internet or Mobile Banking. For security and so you can access to Internet or Mobile banking of Nanyang Commercial Bank, Limited ("the Bank"), you need to have a valid and up-to-date mobile phone number and email address in the Bank records in order to receive specified transaction notification (except designated investment transactions).

To update your record:

- ✓ you can update your mobile phone number and e-mail address by downloading the "[Contact Information Amendment Form \(Personal Customer\)](#)" and returning the completed form to our branches (applicable to personal and/or joint account); or
- ✓ login to Internet Banking with your Security Device for



registration[^] (only applicable for personal account)

To apply for a security device, please visit any of our branches or call our Customer Service Hotline (852) 2622 2633 and key in 1>5>1>0 after selection of language.

Please note that with effect from the Effective Date:

✧ if you do not have a valid mobile phone number and email address in our records to receive specified transaction notification, you will not be able to conduct designated transactions[#] (except designated investment transactions) through Internet or Mobile Banking including adding or updating contact information.

If customers continue to use the above listed service(s), the customers will be deemed to have agreed to the change(s). If you do not accept the amendments, we may not be able to continue to provide our service(s) to you. Should there be any discrepancy between English & Chinese versions of this notice, the Chinese version shall prevail.

Remarks:

[#]To learn more about "designated transactions", please login to your internet banking (Setting > Security Setting > "designated transactions")

[^]You can add/update your e-mail address with a security device through Internet Banking

For enquiry, please call Customer Service Hotline at (852) 2622 2633 or contact our branch staff.

Nanyang Commercial Bank, Limited